

Who to Contact

SHC Health Plan Office

Enrollment, premium, coverage info 801-422-2661

1750 N. Wymount Terrace Dr., 2nd Floor, Provo, UT 84604
8 a.m. to 5 p.m., Monday through Friday

Email healthplan@byu.edu

Fax 801-422-0764

Online appointment scheduling health.byu.edu

SHC appointment scheduling 801-422-5156

8 a.m. to 5:30 p.m., Monday through Friday

SHC preauthorization 801-422-5147

SHC urgent care 801-422-5128

8 a.m. to 5:30 p.m., Monday through Friday

Fall and winter semesters: 8 a.m. to noon on Saturday

After-hours Emergencies

Blue Rock Medical 801-375-2177

Revere Health 801-812-5033

North Orem InstaCare 801-714-5000

Provo InstaCare 801-357-1770

Saratoga Springs InstaCare 801-766-4567

Springville InstaCare 801-429-1200

Utah Valley Urgent Care 801-766-9822

Riverwoods Urgent Care 801-229-2011

American Fork Hospital (InstaCare) 801-492-2550

Mountain View Hospital 801-465-7000

Timpanogos Regional Hospital 801-714-6000

DMBA

Preauthorization 800-777-3622

Billing address P.O. Box 45530
Salt Lake City, UT 84145

DMBA's Preferred Provider Network

Utah and Southeast Idaho:

DMBA Contracted Providers 800-777-3622
or www.dmba.com

Hawaii:

MDX 808-675-4873

All other states:

UnitedHealthcare Options PPO 866-633-2446
or www.myuhc.com

Important Keys to Remember

- Diabetic supplies covered by the Student Health Plan are now available through any DMBA contracted pharmacy, including the SHC pharmacy. As of January 3, 2005, covered diabetic supplies are covered at 80% when you

fill the prescription at a contracted pharmacy. If you have questions about diabetic supplies, please contact DMBA

- If you are a graduate student or continuing education student with fewer than nine credit hours per semester, you will not be enrolled automatically in the plan. You must enroll for coverage online, in person at the SHC Health Plan Office, or send an email to healthplan@byu.edu.
- DMBA will assign you a unique ID number. This DMBA ID number is your policy number. Contact DMBA if you do not receive your ID number.
- The SHC is your primary source of medical care. Only eligible services not available at the SHC will be approved for outside referral.
- Preauthorization from DMBA is required before you receive care outside the SHC. If you are referred by an SHC physician, preauthorization will occur automatically.
- Always receive care from providers who are contracted through DMBA's Preferred Provider Network. If you use non-contracted providers, your benefits will be lower.
- If you use non-contracted providers, you will be responsible to pay any charges over allowable amounts.
- New dependents must be enrolled within 60 days of the qualifying event (marriage, birth, or adoption placement).
- Not all services are covered by the plan. Please read the exclusions to see which services are not covered.
- You may change your coverage option only during the open enrollment period before each semester/term or within 60 days of acquiring a new dependent through marriage, birth, or adoption.
- You may disenroll from the plan at the beginning of any semester or term by providing verification that you have gained new medical insurance that meets BYU's requirements.
- Coverage is effective the first day of classes and will end Sept. 2, 2019, or when you graduate or lose your continuing student status, whichever comes first.
- Your student account will be charged the appropriate premium (based on the coverage option you choose) at the beginning of each semester and term during the academic year. This includes spring and summer terms.
- If you lose your private health insurance and choose to enroll in the Student Health Plan, your coverage will be **effective on the date the other coverage ended.**

Access the Student Health Plan handbook at www.dmba.com/nsc/student/handbooks.aspx

BYU Student Health Plan



2019-2020

Sep. 3, 2019 to Aug. 30, 2020

- Insurance coverage is mandatory for continuing students and will remain in effect for a full academic year, including spring and summer terms
- Open enrollment ends on the last day to add/drop (one week after each semester/term starts)
- Most medical services are available from the Student Health Center
- No annual deductible
- Coverage for hospitalization
- Coverage for emergency care
- Optional coverage for dependents
- Out-of-area coverage

A Health Plan Administered by DMBA and the BYU Student Health Center

BRIGHAM YOUNG UNIVERSITY STUDENT HEALTH PLAN 2019-2020

Coverage for Services Provided in the Student Health Center			
Copayment Per Service (You Pay)	You Pay After Copayment	The Plan Pays After Copayment	
\$10 (\$15 for urgent care)	\$0	100%	Primary care, most for: <ul style="list-style-type: none"> • Dermatology • Diagnostic X-ray and lab • Ear, nose, and throat • Eating disorders • Gynecology • Medical equipment/supplies • Mental health • Nutrition counseling • Orthopedics <ul style="list-style-type: none"> • Pediatrics • Pharmacy* • Physical therapy • Podiatry • Psychiatry • Sports medicine • Substance abuse • Ultrasound • Urgent care

Coverage for Physician Services Outside the SHC and Hospital Outpatient Care**			
Copayment Per Service (You Pay)	You Pay After Copayment	The Plan Pays After Copayment	
\$25	20% contracted providers 50% non-contracted providers	80%*** contracted providers 50% non-contracted providers	<ul style="list-style-type: none"> • Administration of anesthesia • Chemotherapy • Diagnostic laboratory services • Emergency care (\$50 copayment) • Non-elective surgery <ul style="list-style-type: none"> • Office visits (if specialists are not available at SHC) • Physical therapy**** (up to 20 visits per academic year) • Radiation therapy • X-rays

Coverage for Hospital Inpatient Care			
Copayment per Admission (You Pay)	You Pay after Copayment	The Plan Pays After Copayment	
\$300 (Plus \$100 for newborn child)	20% contracted providers 50% non-contracted providers	80%*** contracted providers 50% non-contracted providers	<ul style="list-style-type: none"> • Anesthesia • Diagnostic laboratory services • Prescribed medications • Semi-private room • Surgery • X-rays

* **Prescription Benefit:** At the SHC pharmacy, the plan pays 80% and you pay 20% for covered drugs. At participating VRx pharmacies, the plan pays 60% and you pay 40% for covered drugs. If you have any questions about help for high-cost or other drugs not covered by the plan, please discuss them with your SHC clinician.

** Contact a DMBA authorization representative at 800-777-3622 before you receive the medical service.

*** Maximum benefit is \$30,000 per academic year for services outside the SHC. For coverage of medical expenses above the maximum benefit, refer to BYU's Large Claims Coverage Plan.

**** In Utah County, you must receive care at the BYU Student Health Center.

Benefits for all services outside the SHC are based on the lesser of billed charges, contracted rates, or the allowable amounts for the services received, as determined by DMBA.

2019-2020 Premium Per Billing Period				
Coverage Option	Fall	Winter	Spring	Summer
One Single Student Only	\$ 324	\$ 324	\$ 162	\$ 162
One Married Student Only***	\$ 516	\$ 516	\$ 258	\$ 258
One Single Student With Dependent(s)	\$ 1,196	\$ 1,196	\$ 598	\$ 598
One Married Student With Dependent(s)	\$ 1,806	\$ 1,806	\$ 903	\$ 903

*** Maternity coverage is included for all students/policyholders. Non-student spouses must meet a \$6,500 deductible per pregnancy for all maternity services before they can receive regular benefits.

This pamphlet provides a brief description of plan benefits. It is not complete or a legal document.

For more information, access the Student Plan handbook at:

www.dmba.com/nsc/student/handbooks.aspx

or pick up a copy at the Student Health Center Health Plan Office.

The handbook provides you with an explanation of your benefits under the BYU Student Health Plan and constitutes a legal contract between you and DMBA.